

SwimLine



The Amateur Swimming Association is committed to promoting the welfare of children in our sport. That is why we have joined with the National Society for the Prevention of Cruelty to Children in creating **SwimLine**.

The service is provided for anyone involved in swimming, including children and young people who believe that the welfare of a young child is at risk. This could be neglect or abuse, bullying or fear of someone, or anything that is worrying you and you don't know who to discuss it with.

What happens if you call?

When you ring, you will hear a message. This will explain that you wish to speak to someone urgently or it would not be convenient for someone to call you back - you can press a number to transfer straight to the NSPCC Child Protection Helpline.

This will be answered by trained and experienced counsellors who will advise you and act to protect children.

If there is a problem with someone calling you back and you wish to speak to someone who understands swimming, you will need to leave your telephone number and time when it is convenient for one of our Child Protection Group to ring. These people are members of swimming clubs who work in child welfare as a profession and have volunteered to help this ASA programme.

If there is an issue which causes concern the ASA will act to protect the child.

SwimLine calls are free and do not appear on itemised bills unless the call is made from a mobile phone. SwimLine does not use the 1471 code or any other call return or call display facility.

If you leave a message we aim to ring back during the next working day. If you phone over the weekend, we will aim to contact you on Monday.

Our Numbers

SwimLine **0808 100 4001**

NSPCC Child Protection Helpline direct: **0808 800 5000** – (open 24 hours a day and calls are free).

Textphone: **0800 056 0566**

WITNEY SYNCHRO CLUB WELFARE OFFICER : Caroline Critchley Tel: 01367 240587

